

When to Submit a Tree Trimming Request?

Emergency situations require our immediate attention. A tree laying on a power line can cause flickering lights in the home or damage to a utility pole and equipment. If you see this kind of situation, please call us immediately:

Office Hours: 8:30am – 4:30pm 902-634-4410 ext 3 or After Hours: 902-527-0150

Non-emergency situations are determined if there is no immediate threat to power lines, refer to the diagram below to learn more about trees that are within Nova Scotia Power's responsibility or yours as a homeowner.



Town of Lunenburg – Electric Utility Responsibility



These wires are high voltage and dangerous. It is The Town of Lunenburg Electric Utility responsibility to maintain safe clearance around these wires for the health of the electrical system.



Emergency situations require The Town of Lunenburg immediate attention. A tree laying on a power line can cause flickering lights in the home or damage to a utility pole and equipment. If you see this kind of situation, please call report immediately at numbers listed above.

Homeowner and Business Owner Responsibilities

These wires require a local contractor to complete the tree work needed around them.



A lower-voltage service wire brings electricity from the street power pole through to a mast on your house, which belongs to you. Trees around service wires could damage your mast and cause a power interruption to your home. Trimming is your responsibility. Qualified contractors are able to work around service wires.



Communication wires (with black insulation around them) are the lower wires that run along the street and into your house, transmitting phone, cable and Internet signals. These are not electrical wires. Trees around these wires do not threaten the electrical system.



Support cables provide physical support to utility poles. These are not electrical wires. Trees or bushes around these wires do not threaten the electrical system.